

INDIAN INSTITUTE OF PUBLIC HEALTH GANDHINAGAR





# **Course Delivery Report**

## CERTIFICATE COURSE FOR HOME CUM INSTITUTIONAL HEALTH CAREGIVERS (GERIATRIC HEALTH CAREGIVERS)

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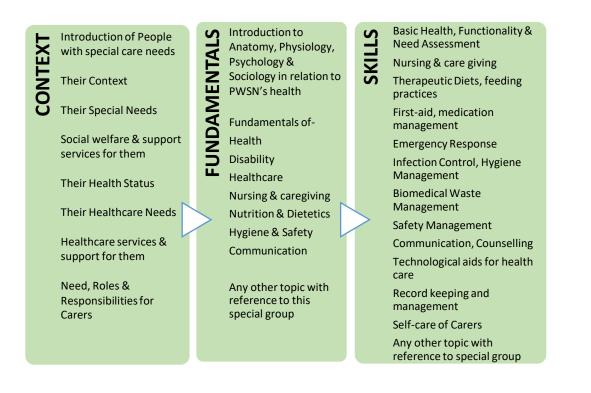
### **BACKGROUND AND INTRODUCTION**

Indian Institute of Public Health Gandhinagar (IIPHG) with support of Gujarat State Financial Services Limited (GSFC) and Gujarat Corporate Social Responsibility Authority (GCSRA) as a facilitator, successfully designed and implemented Certificate Course for Home/Institutional Health Care-Givers during the 2<sup>nd</sup> phase of the project. This is four months on-site course incorporates two months of theory plus lab practice and two months of internship at hospital and home care settings. Total twenty-two students have successfully completed this course in the first batch which was implemented from March to July 2019.

### **COURSEDESIGN AND IMPLEMENTATION**

The course was designed after a quick market survey and consultation with advisory committee. The advisory committee consisted of experts who have experience of either running such courses, or organizing services for elderly population. As seen in figure-1 the course content covered three broad areas; building the context of health caregiving and understanding their role, building fundamental knowledge of relevant topics and developing skills of all important procedures which fall into the health caregivers' scope of practice.

### Figure-1. Framework for Health Care-Giver Certificate Course



### ADMISSIONS

The eligibility for admission in the course was anyone above 18 years and having passed Secondary School Certificate examination. Demand generation efforts included a newspaper advertisement in Gujarati newspapers, whatsapp messages to potential groups who could send candidates, and personal visits to Talatis of villages nearby Gandhinagar. IIPHG received nearly 60 applications. After screening all the applications received, selected candidates were called for an admission test (written exam, personal interviews, and counseling) on 25<sup>th</sup> and 26<sup>th</sup> February' 2019. Based on the candidates' performance in these tests, the merit list was prepared. Total of 27 students was offered admission out of which 22 students joined the course. The course fee was Rs. 3000/- which was returned to them in two installments after successfully completing the two internships mandatory for the students.

#### **COURSE LAUNCH**

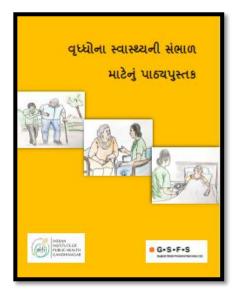
The course was formally launched on 18<sup>th</sup> March' 2019 at IIPHG university campus. The inauguration event was attended by more than 70 guests that included course participants, senior retired IAS officer, senior professors, various other guests from NGOs, partner agencies, companies into healthcare, etc.

#### COURSE CONTENT AND PACKAGE

The course delivery had three components. 1) Theory of 2 months along with lab practice and 2) Internships of 2 months at the hospital and home care settings 3) Assessment (figure-2).

	Figure-2. Details of course design				
1.	Theory	140 hours	11 modules		
	Laboratory practice	36 hours	47 skills		
2.	Internship-1 Internship-2	1 month 1 month	Zydus hospitals ShubhArogyam and Pastella home care		
3.	Assessment of theory	Paper-1 & 2 Viva	By two external examiners		
	Practical examination	Randomly chosen procedure	By two external examiners		
4.	Course material	A theory textbook Skill book First Aid Kit			

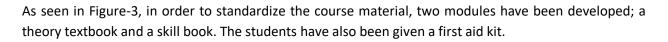
### Figure-3. Course material in Gujarati& first aid kit



**Textbook: 11 modules** 



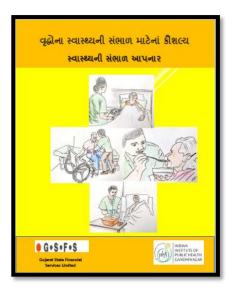
First Aid Kit given to students



### **COURSE DELIVERY**

#### Theory and Lab Practice

The formal classes of the course commenced on 18<sup>th</sup> March' 2019 followed by course launch event. The theory sessions were conducted at the IIPHG campus and lab practice/demonstration at the C M Patel Institute of Nursing.



Skill book: 47 skills



### Figure-4. Theory classes included demonstrations and activities



The timetable (annex-1) for the theory classes was prepared in such a way that each theory class was followed by a practical session where the skill discussed in class could be practiced. Time table for the session was prepared meticulously to ensure practical sessions are followed by theory classes. As seen in figure-4, a variety of teaching methods were used such as lecture cum demonstration, group activities, role play, live demonstrations, games, etc. Subject experts from IIPHG and some external, were invited to take sessions to ensure quality of content as well as content delivery.

#### Internship

The course has two months of mandatory internship for students to get hands-on experience. For the period of one month, students were placed in Zydus Hospital, Ahmedabad. They were given one-day induction training at all organizations before the internship began. They have been supervised and guided by IIPHG team and supervisors from Zydus Hospital. For the second month, students were placed at home care settings (Pastella Care) and assisted living residence(SubhArogyam Private Limited).

### Assessment

The course participants were evaluated on four aspects mentioned below:

- 1. Written Examination; conducted at IIPHG following completion of theory classes
- 2. Viva-voice; conducted at IIPHG following completion of theory classes
- 3. Practical Examination; conducted at C. M. Patel Institute of Nursing, Gandhinagar following completion of 2 months of internship
- 4. Internship Feedback; feedback were taken from both organizations and candidates were evaluated based on structure format.

A grading system was used to evaluate the participants' performance for each mentioned criteria.

### **CERTIFICATE CEREMONY**

IIPHG has successfully trained the total 22-course participants of Certificate Course for Home cum Institutional Health Caregivers. The Certificate Ceremony along with student placements was organized on 30<sup>th</sup> July' 2019 at IIPHG university campus. All the course participants were awarded course completion certificate, a badge of *Certified Health Caregiver*, mark sheet (figure-5) and first aid kit.

### Figure-5. Certificate and marksheet given to students

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### CAMPUS PLACEMENTS

IIPHG had prepared a database of potential employers from Gandhinagar and Ahmedabad (shared in the last report) as a part of the placement process. All were contacted through emails and phone calls. Also, the placement brochure was shared with them. IIPHG had invited about 10 placement partners who have confirmed their interest in recruiting certified health caregivers.

About 8 organizations participated in placements. Placement activities started with the sharing of SOP by Dr. Bharati Sharma and brief introductory session of all 9 organization about themselves and their offers. Students were given sufficient time to make choices and identify two organizations where they would like to appear for interview. List of students preferences was taken and it was shared with representatives of placement organization. Students appeared for interviews with various organizations. All placement agencies were asked to share the list of selected students at the end of the interview session. The status of selection was shared with the students after the completion of interviews.



completion of interviews. The status of students placements is as follows:

- Nineteen students expressed need for immediate jobs out of 22. One student is already employed in Bhansali Trust hospital at Radhanpur. Three students do not require job assistance this point in time due to health and other reasons.
- Out of nineteen who appeared for interview, 14 students got job offer on placement day itself (table-1).
- There are 4 such students who got an offer from two organizations and in the process of choosing where to join.
- Students were also asked to register with Hashi Care, which offers home care as per clients need. Some students have registered in that and work as a freelance during their convenient time also.
- IIPHG is arranging interviews with Swarg Community Care at dates fixed by them.

Sr. No.	Name of Organization	Number of Students offered
		a job
1	HCG Hospital, Ahmedabad	4
2	Zydus Hospital, Ahmedabad	8
3	SAL Hospital, Ahmedabad	3
4	4 Pastella Care, Ahmedabad	