

Progress Report

on

“Establishing Help Desk Center for Facilitating Various Government Schemes Linkages for Most Vulnerable Families of Bhal Region”

Sponsored by



Project monitored by:



Project Implemented by



Objective/Agenda of Visit:

- To meet with new recruited staff and interaction with them about the project implementation and its challenges
- To check the location of the for help desk center(Selected by PIA) for proper implementation of project and suggest necessary changes (If needed)
- To conduct the FGDs with village community

Activities Performed:

1. Discussed about the current status of project with PIA:
2. Discussed about project implementation and its challenges with the recruited staff
3. Conducted FGDs with Village community at 2 village(Hebatpur and Zankhi)
4. Verified selected location for Help Desk Centres and suggested few changes for the same

Major Findings:

1. Current Status of the Project Implementation:

- Village Level Surveys (Completed)
[Attached in annexure: 1]
- Recruitment of Staff for Project Implementation (Completed)
[Attached in annexure: 2]
- Family House Hold Surveys (Ongoing)
[Status of it is attached in annexure: 3]
- Location for Help Desk Centres (Decided for 2 HDCs, ongoing for 1 HDC)
[Attached in annexure: 4]
- Draft of Display Board prepared by PIA(Completed and suggested the required changes)
[Attached in annexure: 5]

2. Major point of discussion during interaction with the Staff:

- While conducting the baseline surveys staff faces following challenges from the community:
People will not give true information to field officer
When Staff visits the house for collecting the information for base line survey, mostly women were present and because of lack of information with her she can't give the authenticate documents and information. Thus we decide to introduce our project and each field staff among the villagers by organising village level drama by Mahiti Trust.
- Anganwadi of Rajpur and Zankhi is not working because of the lack of interest of Anganwadi worker. Thus as a part of the project implementation, PIA will also work on these aspects.
- In all selected villages, MENREGA Schemes is not implemented properly.PIA will also identify the root cause and work on it.
- In Zankhi village, Group panchayat of Mingalpur is applicable. As Mingalpur is having majority of upper class people whereas Zankhi is having majority of lower caste people, Zankhi people are facing difficulties in getting any government schemes' benefits. PIA is aware about the same issue and will discuss with concern authority for the solution of the same problem.
- All 6 villages are facing the bribery issues due to middle persons while getting benefits of any government schemes.

3. Details of FGDs with Village communities.

Hebatpur:

No of villagers present: 60 approx.

Key Stakeholders Present: Sarpanch, Anganwadi Worker

Meeting Place: Panchayat Office, Hebatpur

- Because of heavy flood situation there before few days, People were so angry due to lack of electricity since few days, few people's house are damaged and still they don't getting any flood relief work from government.
- From people present there, almost 10 people don't have the basic documents such as Adhar Card, Election Card etc
- Only 11 people from the whole village get the benefit of IAY.
- Many households don't have toilet facility
- es even though village is declared as ODF.
- PO of PIA introduced the field officers and helpdesk coordinators among the villagers and requested them to support and give the authentic information to field officer.

Zankhi:

No of villagers present: 30 approx.

Key Stakeholders Present: Government School Teachers

Meeting Place: Government School, Zankhi

- Almost all people have the basic documents such as adhar card, election card etc.
- Almost 50% of village households don't have toilets facilities
- Discussed issue of Group Panchayat
- Anganwadi is not working, as anganwadi worker is of different village
- PO of PIA introduced the field officers and helpdesk coordinators among the villagers and requested them to support and give the authentic information to field officer.

4. Visit to Help Desk Locations:

Hebatpur:

- Sarpanch's room is identified for HDC, Which have all the basic amenities needed for the HDC.

Migalpur:

- One of the classrooms of Government School is identified, But it's not approved by PO of GCSRA due to lack of proper space and required support from the principal. Thus PO directed them to identify the new location.

Rahatalav:

- Talati's room is identified for HDC, Which have all the basic amenities needed for the HDC.

Future Plan/Action Plan related to same work:

Sr.No	Activity	Implementer	Timeline
1	Training of Staff regarding Government Schemes	Project Coordinator, PIA	End of next week (By 20th September)
2	Training of Staff regarding KCS Software	KCS + GCSRA	End of the 3 rd week (By 27 th September)
3	Procurement of 6 Tablets	Project Coordinator, PIA	End of next week (By 20th September)
4	Introduction of Project and Project staff among villagers through Drama	Project Coordinator, PIA	End of next week (By 20th September)
5	Coordination with the TDO and DDO	GCSRA Team	End of Next week (By 20th September)
6	Finalise the Place for Mingalpur HDC	PIA+ GCSRA	End of Next week (By 20th September)

Glimpse of Visit:

1. Interaction With Staff:



2. FGD at Hebatpur:



3. FGD at Zankhi:



Conclusion:

Project officer of GCSRA visited the project site for proper implementation of Help Desk Project and prepared the above mentioned action plan.

Enclosures:

Annexure	Subject
1	Village Level Surveys
2	Details of Recruited Staff
3	Details of Family House Hold Surveys
4	Location for Help Desk Centres
5	Draft of Display Board

Annexure: 1:
Village Level Surveys:

ગામનું નામ: ગામનું પંચાયત:

સરકારી કચેરી, સરકારી કચેરી, સરકારી કચેરી

સરકારી કચેરી, સરકારી કચેરી, સરકારી કચેરી

સરકારી કચેરી, સરકારી કચેરી, સરકારી કચેરી

ક્રમ	વસ્તુ નામ	મુલ્ય	મુલ્ય	મુલ્ય
1	સરકારી કચેરી	100000	200000	300000
2	સરકારી કચેરી	100000	200000	300000
3	સરકારી કચેરી	100000	200000	300000
4	સરકારી કચેરી	100000	200000	300000
5	સરકારી કચેરી	100000	200000	300000
6	સરકારી કચેરી	100000	200000	300000
7	સરકારી કચેરી	100000	200000	300000
8	સરકારી કચેરી	100000	200000	300000
9	સરકારી કચેરી	100000	200000	300000
10	સરકારી કચેરી	100000	200000	300000
11	સરકારી કચેરી	100000	200000	300000
12	સરકારી કચેરી	100000	200000	300000
13	સરકારી કચેરી	100000	200000	300000
14	સરકારી કચેરી	100000	200000	300000
15	સરકારી કચેરી	100000	200000	300000
16	સરકારી કચેરી	100000	200000	300000
17	સરકારી કચેરી	100000	200000	300000
18	સરકારી કચેરી	100000	200000	300000
19	સરકારી કચેરી	100000	200000	300000
20	સરકારી કચેરી	100000	200000	300000
21	સરકારી કચેરી	100000	200000	300000
22	સરકારી કચેરી	100000	200000	300000
23	સરકારી કચેરી	100000	200000	300000
24	સરકારી કચેરી	100000	200000	300000
25	સરકારી કચેરી	100000	200000	300000



ગુજરાત સ્ટેટ ફાઇનાન્સ સર્વિસ લિમિટેડ
Gujarat State Financial Services Ltd.

જાણકારી

વ્યાજ દર: 12.50% p.a. (સરકારી વ્યાજ દર + 1.00%)

વ્યાજ સંબંધિત સર્વિસ ચાર્જ: 1.00%

વ્યાજ સંબંધિત ઇન્સ્યુરન્સ ચાર્જ: 1.00%

વ્યાજ સંબંધિત લેન્ડિંગ ચાર્જ: 1.00%

વ્યાજ સંબંધિત એક્સિઝ ચાર્જ: 1.00%

વ્યાજ સંબંધિત ટેક્સ ચાર્જ: 1.00%

વ્યાજ સંબંધિત ટ્રેડિંગ ચાર્જ: 1.00%

વ્યાજ સંબંધિત એન્ટી ડ્રિપ ચાર્જ: 1.00%

વ્યાજ સંબંધિત એન્ટી ડિલેટરી ચાર્જ: 1.00%

વ્યાજ સંબંધિત એન્ટી ડિલેટરી ચાર્જ: 1.00%

વ્યાજ સંબંધિત એન્ટી ડિલેટરી ચાર્જ: 1.00%

ક્રમ	વ્યાજ દર	વ્યાજ સંબંધિત સર્વિસ ચાર્જ	વ્યાજ સંબંધિત ઇન્સ્યુરન્સ ચાર્જ	વ્યાજ સંબંધિત લેન્ડિંગ ચાર્જ	વ્યાજ સંબંધિત એક્સિઝ ચાર્જ	વ્યાજ સંબંધિત ટેક્સ ચાર્જ	વ્યાજ સંબંધિત ટ્રેડિંગ ચાર્જ	વ્યાજ સંબંધિત એન્ટી ડ્રિપ ચાર્જ	વ્યાજ સંબંધિત એન્ટી ડિલેટરી ચાર્જ
01	12.50%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%
02	12.50%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%
03	12.50%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%
04	12.50%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%
05	12.50%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%
06	12.50%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%
07	12.50%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%
08	12.50%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%
09	12.50%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%
10	12.50%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%
11	12.50%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%
12	12.50%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%
13	12.50%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%
14	12.50%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%
15	12.50%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%
16	12.50%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%
17	12.50%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%
18	12.50%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%
19	12.50%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%
20	12.50%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%
21	12.50%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%
22	12.50%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%
23	12.50%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%
24	12.50%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%
25	12.50%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%
26	12.50%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%
27	12.50%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%
28	12.50%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%
29	12.50%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%
30	12.50%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%
31	12.50%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%	1.00%



સામાન્ય માહિતી

ક્રમ	વિવરણ	વ્યાજ દર	વ્યાજ સમય	વ્યાજ પ્રકાર	વ્યાજ સંબંધિત
1	વ્યાજ દર	11.75	12 મહિના	ફ્લોટિંગ	11.75
2	વ્યાજ સમય	12 મહિના			
3	વ્યાજ પ્રકાર	ફ્લોટિંગ			
4	વ્યાજ સંબંધિત	11.75			

વ્યાજ દર

વ્યાજ દર	વ્યાજ સમય	વ્યાજ પ્રકાર	વ્યાજ સંબંધિત
11.75	12 મહિના	ફ્લોટિંગ	11.75
11.75	12 મહિના	ફ્લોટિંગ	11.75
11.75	12 મહિના	ફ્લોટિંગ	11.75
11.75	12 મહિના	ફ્લોટિંગ	11.75

વ્યાજ સમય

વ્યાજ સમય	વ્યાજ પ્રકાર	વ્યાજ સંબંધિત
12 મહિના	ફ્લોટિંગ	11.75
12 મહિના	ફ્લોટિંગ	11.75
12 મહિના	ફ્લોટિંગ	11.75
12 મહિના	ફ્લોટિંગ	11.75

વ્યાજ પ્રકાર

વ્યાજ પ્રકાર	વ્યાજ સંબંધિત
ફ્લોટિંગ	11.75
ફ્લોટિંગ	11.75
ફ્લોટિંગ	11.75
ફ્લોટિંગ	11.75

વ્યાજ સંબંધિત

વ્યાજ સંબંધિત	વ્યાજ દર	વ્યાજ સમય	વ્યાજ પ્રકાર
11.75	11.75	12 મહિના	ફ્લોટિંગ
11.75	11.75	12 મહિના	ફ્લોટિંગ
11.75	11.75	12 મહિના	ફ્લોટિંગ
11.75	11.75	12 મહિના	ફ્લોટિંગ



Sl. No.	Particulars	2018-19	2017-18
1	Revenue	1000000	1000000
2	Capital	1000000	1000000
3	Reserves	1000000	1000000
4	Liabilities	1000000	1000000
5	Assets	1000000	1000000
6	Income	1000000	1000000
7	Expenses	1000000	1000000
8	Profit	1000000	1000000
9	Loss	1000000	1000000
10	Net Worth	1000000	1000000
11	Equity	1000000	1000000
12	Debt	1000000	1000000
13	Capital	1000000	1000000
14	Reserves	1000000	1000000
15	Liabilities	1000000	1000000
16	Assets	1000000	1000000
17	Income	1000000	1000000
18	Expenses	1000000	1000000
19	Profit	1000000	1000000
20	Loss	1000000	1000000
21	Net Worth	1000000	1000000
22	Equity	1000000	1000000
23	Debt	1000000	1000000
24	Capital	1000000	1000000
25	Reserves	1000000	1000000
26	Liabilities	1000000	1000000
27	Assets	1000000	1000000
28	Income	1000000	1000000
29	Expenses	1000000	1000000
30	Profit	1000000	1000000
31	Loss	1000000	1000000
32	Net Worth	1000000	1000000
33	Equity	1000000	1000000
34	Debt	1000000	1000000
35	Capital	1000000	1000000
36	Reserves	1000000	1000000
37	Liabilities	1000000	1000000
38	Assets	1000000	1000000
39	Income	1000000	1000000
40	Expenses	1000000	1000000
41	Profit	1000000	1000000
42	Loss	1000000	1000000
43	Net Worth	1000000	1000000
44	Equity	1000000	1000000
45	Debt	1000000	1000000
46	Capital	1000000	1000000
47	Reserves	1000000	1000000
48	Liabilities	1000000	1000000
49	Assets	1000000	1000000
50	Income	1000000	1000000
51	Expenses	1000000	1000000
52	Profit	1000000	1000000
53	Loss	1000000	1000000
54	Net Worth	1000000	1000000
55	Equity	1000000	1000000
56	Debt	1000000	1000000
57	Capital	1000000	1000000
58	Reserves	1000000	1000000
59	Liabilities	1000000	1000000
60	Assets	1000000	1000000
61	Income	1000000	1000000
62	Expenses	1000000	1000000
63	Profit	1000000	1000000
64	Loss	1000000	1000000
65	Net Worth	1000000	1000000
66	Equity	1000000	1000000
67	Debt	1000000	1000000
68	Capital	1000000	1000000
69	Reserves	1000000	1000000
70	Liabilities	1000000	1000000
71	Assets	1000000	1000000
72	Income	1000000	1000000
73	Expenses	1000000	1000000
74	Profit	1000000	1000000
75	Loss	1000000	1000000
76	Net Worth	1000000	1000000
77	Equity	1000000	1000000
78	Debt	1000000	1000000
79	Capital	1000000	1000000
80	Reserves	1000000	1000000
81	Liabilities	1000000	1000000
82	Assets	1000000	1000000
83	Income	1000000	1000000
84	Expenses	1000000	1000000
85	Profit	1000000	1000000
86	Loss	1000000	1000000
87	Net Worth	1000000	1000000
88	Equity	1000000	1000000
89	Debt	1000000	1000000
90	Capital	1000000	1000000
91	Reserves	1000000	1000000
92	Liabilities	1000000	1000000
93	Assets	1000000	1000000
94	Income	1000000	1000000
95	Expenses	1000000	1000000
96	Profit	1000000	1000000
97	Loss	1000000	1000000
98	Net Worth	1000000	1000000
99	Equity	1000000	1000000
100	Debt	1000000	1000000

Annexure: 2
Details of Recruited Staff

Sr.No	Name	Designation	Village	Mobile	Education	No. of Years of Experience
1	Dineshbhai Pandya	Program Coordinator	HO Dholera	9558803902	M.S.W	25
2	Pareshbhai Hapani	Help Desk Coordinator	Hebatpur HDC	6352131984	12th Pass	5
3	Sandhyaben Vasava	Help Desk Coordinator	Rahtalav HDC	9537929833	M.S.W	2
4	Laljbhai Mithapara	Help Desk Coordinator	Mingalpur HDC	8140006282	Graduate	2
5	Payalben Narottambhai Chudasama	Field Coordinator	Zankhi	9265306784	S.Y.BA	Fresh
6	Shobhnaben Mithunbhai Chauhan	Field Coordinator	Rahtalav	9924894744	F.Y.BA	Fresh
7	Manishaben Dhanjibhai Kambad	Field Coordinator	Rajpur	9510516548	12th Pass	Fresh
8	Manishaben Mavjibhai Mer	Field Coordinator	Hebatpur	7486961965	F.Y.BA	Fresh
9	Parulben Rameshbhai Chudasama	Field Coordinator	Mahadevpura	9726464987	12th Pass	Fresh
10	Nashimbanu Harunbhai Khalifa	Field Coordinator	Mingalpur	7874883856	10th Pass	Anganwadi Worker

Hierarchy of Staff

1	DINESH PANDYA	PROGRAM COORDINATOR
A	HDC – RAHTALAV	
2	1. SANDHYA VASAVA	HELP DESK COORDINATOR
3	2. SHOBHABEN CHAUHAN	RAHTALAV
4	3. PARULBEN CHUDASAMA	MAHADEVPURA
B	HDC – HEBATPUR	
5	1. PARESHBHAI HAPANI	HELP DESK COORDINATOR
6	2. MANISHABEN MAVJIBHAI MER	HEBATPUR
7	3. MANISHABEN DHANJIBHAI KAMBAD	RAJPUR
C	HDC – MINGALPUR	
8	1. LALJIBHAI MITHAPARA	HELP DESK COORDINATOR
9	2. NASHIMBANU HARUNBHAI KHALIFA	MINGALPUR
10	3. PAYALBEN NAROTAMBHAI CHUDASAMA	ZANKHI

Annexure: 3:
Details of Family House Hold Surveys

Sr. No	Village Name	Field Coordinator	No of Baseline Survey Done
1	Zankhi	Payalben Narottambhai Chudasama	106
2	Rahtalav	Shobhnaben Mithunbhai Chauhan	60
3	Rajpur	Manishaben Dhanjibhai Kambad	50
4	Hebatpur	Manishaben Mavjibhai Mer	110
5	Mahadevpura	Parulben Rameshbhai Chudasama	80
6	Mingalpur	Nashimbanu Harunbhai Khalifa	0
Total			406

Annexure: 4:
Location for Help Desk Centers

1. Hebatpur



2. Rahtalav



**Annexure: 5:
Draft of Display Board**

Project Year	2019-20
Name of the Project	Community Help Desk Centre
Location of the Project	Hebatpur Village Tal: Dholera
Beneficiaries Covered	
Approximately Project Cost	
Name of Sponsoring Agency	 G•S•F•S Gujarat State Financial Services Ltd.
Name of Implementing Agency	 Mahiti <small>WATER ENVIRONMENTAL CENTER</small>

પ્રોજેક્ટનું વર્ષ	૨૦૧૯-૨૦
પ્રોજેક્ટનું નામ	સામુદાયિક હેલ્પ ડેસ્ક સેન્ટર
પ્રોજેક્ટનું સ્થળ	હેબતપુર ગામ, તાલુકો ધોલેરા
પ્રોજેક્ટ હેઠળ આવેલા ગ્રામચોરબંધી	
નંદાકુલ પ્રોજેક્ટની ભરતી	
નાણાંકીય સહાય આપેલ એજન્સીનું નામ	 G•S•F•S Gujarat State Financial Services Ltd.
અમલદારતા સંસ્થા	 Mahiti <small>WATER ENVIRONMENTAL CENTER</small>